# **Guide to My DCC**

# WHAT IS MY DCC?

Welcome to My DCC! My DCC is the online community of Door Creek Church. It provides an easy and effective way to communicate and connect with groups, staff and others who attend DCC. Along with connecting, you'll be able to sign up for current volunteer opportunities, give online, view your giving records and update your contact information. **Let's get started!** 

## LOGGING IN

If you are in our database, an email will be sent to you with activation instructions. It will look similar to this.

New Login Created	
This email was auto generated and sent to you because a new login was created for you. Click or your username below to activate your profile. IMA Test 2: <u>hudsonmarie23@gmail.com</u>	n
This message is from Door Creek Church. Door Creek Church treats your personal information with the utmost or report abuse related to this email, please contact our office at (608) 222-8586. Unsubscribe or change your preferences for receiving emails like this one.	care. To

Go to **doorcreekchurch.ccbchurch.com** and follow the activation instructions. Contact us at with any questions.

#### YOUR PERSONAL HOMEPAGE

Once you log in to My DCC, you will land on your personal homepage. This page contains information specific to you, including:

- A message from Door Creek Church
- Your profile box
- A list of upcoming church-wide events or events hosted by groups you belong to
- A list of your groups
- Activity in groups you belong to



## **VIEWING & UPDATING YOUR PERSONAL PROFILE**

#### **View Your Profile**

On the upper right hand corner, you should see a box with your name in it. Below your name is a link that says, "View Profile". Click that link to view information in your profile.



#### **Contact Info**

Your phone number(s), email, campus affiliation and address will be located here. Only you and appropriate church leadership will see your email address. All others will see a generic "Send an email" link instead, which allows them to email you without ever seeing your email address.

#### **Profile Tabs**



You can view your recent activity, family information, personal information, involvement, financial history and serving availability from the tabs on your profile.

#### **Actions Menu**

On the upper right hand corner, you'll see a blue box that says "Actions". This is where you can edit your profile, adjust your availability to serve, set your communication preferences, change your username and password, update your privacy settings, or update your whole family's contact information at once.

Actions	Door Creek Church - Sprecher Campus Switch campus
Send an email Fill out a form	<ul> <li>Address My Fit Social Custom Fields Plugged In</li> </ul>
Download contact card Profile Settings Edit profile	Your Name More name fields
Adjust availability to serve Set communication prefs Change username/password Update privacy	

Family Edit family profile

## **PRIVACY SETTINGS**

You decide whether or not your profile will be listed (public) or unlisted (private). With a listed profile, other My DCC members can only see your name, picture and a link to email you; unlisted profiles are only seen by staff and key leaders. Our Child Protection Age Threshold makes all profiles automatically unlisted for children below the age of 14. Please make sure your child has a birth date entered in their profile as that is how My DCC can determine if your child us under the age of 14. **You are always in control of your privacy settings.** 

Help	Contact Us	Settings Logout
	Reports	Search

Privacy settings are in the settings tab in the upper right hand corner. This is where you are able to choose what information you would like visible to whom. <u>Click here</u> to view more about privacy settings.



## **VIEWING OTHER PROFILES**

To view a profile for another person in My DCC, click the People tab at the top of the page. You will only be able to see listed profiles.



After clicking People, begin typing a name in the search box. You may type first name, last name, or a combination of both. As you type, the system will automatically narrow your results and generate a list of people who meet your criteria. Click the name of a person to access their profile.

People Search	$\ldots$ or find people based on other information
Start typing the person's name	

You will be able to see the information the individual has chosen to share with the online community.

#### FRIENDS

#### Actions

Send an email Add to my friends list Download contact card When visiting someone's profile, you have the option of adding them to your friend list. This option is in the upper right hand corner on their profile page.

Adding an individual to your friends list will allow that person to view information in your profile with privacy settings of "friends only" or "friends and "my groups" members. In addition, it will give you easy access to friends'

profiles if you wish to email them or view a phone number. This is a one-way add and does not require approval from the other person.

# GROUPS

Groups are the backbone of My DCC. Events, volunteer opportunities, message boards and most emails all start through groups. You will see the groups you currently belong to on your personal homepage or by clicking the Groups tab in the navigation bar.



To see other groups you may wish to join, search in search bar or click "...or discover a new group" on the top right corner of the page. This will pull up a window where you can set your search criteria.

Location	Enter postal code, city	and state, or addr	ess
Туре	Any Type of Group	1	•
Department	Any Department		•
			•
Group Name	1		
Leader First			
Louder First			
Leader Last			
Interaction Type	Any Interaction Type		Ŧ
Exclude Full Groups			
Childcare Available			
Meet Time	Any Meet Time		Ŧ
Meeting Day	Any Meeting Day		•
Area of Town	Any Area		•
Search	This Campus	Match All Criteria	•

# **GROUPS** continued



From each group's page, you are able to view the number of participants in that group and all of the group details. In the tabs, you are able to view events, messages, needs, positions, files, and volunteer schedules for that group. You can see information in these tabs only for groups you are a member of or for those that are open to all.

#### Actions

Request to join

In the Actions menu, you are able to join "open to all" groups and request to join groups that require approval.

## **ONLINE GIVING**

My DCC offers a safe and easy way to give online. Click the "Give" tab in the top of your profile page.



You will have the option of setting up a one-time only gift or a repeating gift.

Give a	a gift	
\$	One-time Gift Your gift will be given to your church immediately. NOTE: Checking account preferred	Checking Account Debit/Credit Card
S	<b>Repeating Gift</b> Your gift will be given to your church as often as you choose. NOTE: Checking account preferred	Checking Account Debit/Credit Card

Give with my checking account		
Give 000.00 to Select	One V	
Billing Information		
First name	Last name	
Phone number	Email	
NOTE: Address must match exac	tly what is listed with your card company.	
Street		
City	WI   Postal code	
Checking Account Information		

## **ONLINE GIVING continued**

#### Actions

Stop my repeating gifts My giving statement You can also track your giving history or adjust your giving schedule in the actions tab on the upper right hand side.

Giving Statements
Type You can print giving statements for families, individuals, or groups. Family ▼
Date Range Select a "Quick Date Range" from the pulldown or click into the input fields to easily enter the start and end dates.
Tax Deductible         You can print giving statements for tax deductible gifts, non-deductible or both.         Both Deductible & Non-Deductible
Include Pledge Information You can include a summary of pledge activity in the sidebar. WARNING: Will make statement generation very slow.
Show pledges on giving statement
Cancel or Create

### I NEED MORE HELP



To access in depth instructions about My DCC, click the Help button located at the top right corner of any page.

After clicking Help, you will be taken to the Help Desk page, where you have access to both help articles and video tutorials divided by topic.



Browse by Topic

Get Started	Admin	Campuses
Check-In	Communication	Events & Attendance
Files	Financial: Contributions	Financial: Online Giving
Forms	Groups	Group Admin

If you need clarification or have any questions, the help tab is a great place to start. It is full of helpful videos and articles to help get the best use out of My DCC. Please contact **mydcc@doorcreekchurch.org** if you need any assistance at all.